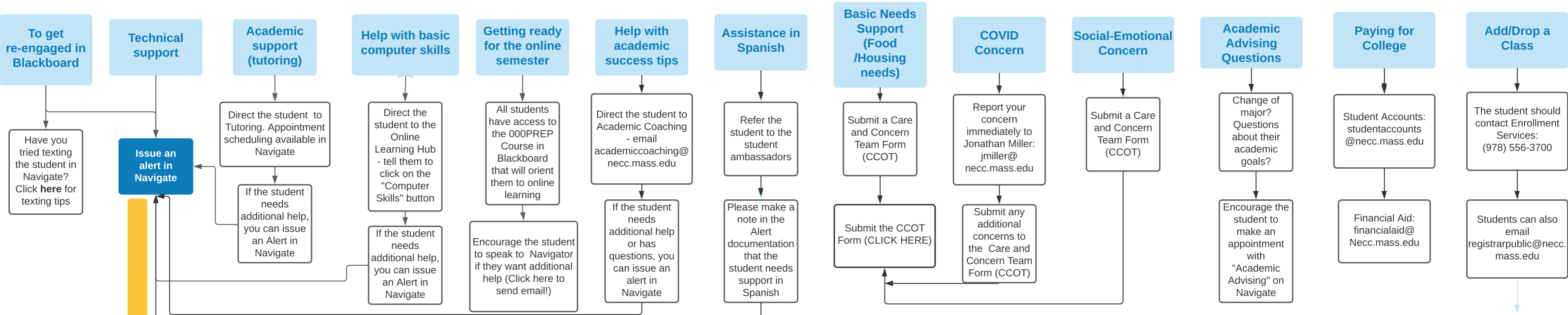


# What kind of help does your student need?



**Guidelines for issuing an alert-**

- Do not include confidential information
- Please provide AS MUCH detail as possible about the scenario, so the student ambassadors can be well prepared for the conversation
- Is there anything the student can do to improve their grade? If so, please include

**Outstanding Student Support Questions?**  
Email your question to [studentambassadors@necc.mass.edu](mailto:studentambassadors@necc.mass.edu)

**Outstanding Navigate Questions?**  
Email your question to [navigate@necc.mass.edu](mailto:navigate@necc.mass.edu)

**Outstanding Laptop Questions?**  
Encourage the student to email [ExpectMore@necc.mass.edu](mailto:ExpectMore@necc.mass.edu)

**Outstanding Navigator Questions?**  
Email [orientation@necc.mass.edu](mailto:orientation@necc.mass.edu)