

ISE meeting 10/01/20

1. Spring 2021 Advising Concerns
 - a. A concern was brought up by the Business Center regarding the volume of registrations for the spring semester
 - b. Faculty are not willing to advise and register students in January
 - c. STEM has 3 DCE faculty and Bob West to help the area
 - d. One Click registration is delayed
 - e. Students are able to self-register in Banner and Ambassadors can help
 - f. Audrey, Michelle and Stephanie will work on communication to students regarding self-registration
 - g. Discussion of videos for self-service
 - h. Discussion of student frustration with too many videos and no personal contact
2. Update from Dean of Students
 - a. Working with students who have COVID issues
 - b. If faculty have students reports, please forward to Johnathan
 - c. Small team consisting of S. McDermot, J. Miller, S. Lancaster, M. Elliott, D. Craft, B. West and a few others working on COVID response issues
3. Team Updates
 - a. Pathways/Navigate
 - i. One click registration delayed due to the Destiny 1 project
 - ii. Office hours can now be entered into Navigate
 - iii. A new quick poll is being developed for students to discuss the start of the semester
 - iv. Considering shutting down the chat due to no student interaction with Ambassadors
 - b. Academic Centers
 - i. Liberal Arts appreciated the workshop presented by Advising
 - ii. Liberal Arts will be offering a Psychology Transfer day and a Career day
 - iii. Professional Studies Center has been quiet; working with Career Services on a Career Day event
 - iv. Faculty are seeing a lot of students on the brink of NS and NP; Ambassadors are helping
 - v. Business had a great lunch and learn; reaching out to students in Business Transfer to assist with the transfer process
 - vi. Working on a Business Center website; asking for volunteer help
 - vii. Cheryl Tine was a great help in getting the nursing applications completed
 - viii. Eldiane and Jim have been on a phone campaign with the Exploratory students
 - ix. Working on a STEM week; joint presentation with MCC
 - x. STEM center thinking of presenting a COVID presentation
 - c. Student Success Hub
 - i. Limited service hours in Haverhill
 - ii. Advising Center set up in Dimitry

- iii. Will be updating a resource guide for Student Affairs
 - d. Advising Reform
 - i. Seeing new students for academic planning
 - ii. Gearing up for spring
 - iii. Working with Early College faculty
- 4. Other issues
 - a. Next meeting October 15th via Zoom