

Integrated Student Experience (ISE) Implementation Alliance

July 23, 2020 Meeting

10:30-11:30 AM ZOOM

<https://zoom.us/j/8831641996>

AGENDA

1. New Student Laptop Requirement

- putting finishing touches on planned process for a student laptop requirement
- partially a short term measure to give mostly online students better shot at success
 - but also a pilot for a longer term potential change: operating more lean
- many thanks to Carolyn Knoepfler and a team she led for putting the proposal together
- and big thanks to Jennifer and everyone else that has worked on implementation details
- Jennifer shared:
 - eligibility requirements (enrolled, degree seeking major); no FAFSA necessary
 - wufoo application will ask if they already have computer; if not students apply
 - Financial Aid office running process; students will receive a bookstore credit
 - 3 laptop versions: one for CIS/Engineering, one for Art & Design, one for other majors
 - still finalizing pickup/shipping details with bookstore; no mark up from bookstore
 - goal is to get laptops to students up to ten days before semester starts
 - goal is for students to pay as little as possible toward cost, but will be uncertainties
 - separate fund for supporting students not eligible for bookstore credit
 - students can choose a different laptop but credit will be figured based on major
 - communications will go out to students in a structured way starting August 3rd
 - Bill will send email to faculty/staff about the initiative before then

2. Academic Advising/August 1st Changeover Date

- a lot of consultations and planning going on; one week left: share updates/questions today
- Kelly reports each Center has a plan; typically using Center email address as conduit for info
- Professional Studies in good shape; Deirdre monitoring center inbox; faculty working in August and Kizzy can shadow appointments if she has time available
- Health also in good shape; using center email and phone as well; many students already registered; most remaining are GS: Health Specialization; new nursing registration process
- Business had already divided up students among faculty/Rosalie; pursuing various campaigns; Shakira monitoring center email inbox and will answer questions as part of hand-off; great way to train! Judi will share the questions; NOT encouraging the use of phones
- Liberal Arts generally in good shape, but Dermot dealing with non-LA students; Audrey working on a way to better filter students to right center in Navigate; will share information on this
- STEM has a group of new folks being trained to advise in August plus two faculty available; new advisors dividing up the STEM students; need Center email and DegreeWorks access

3. Other Alliance Team Updates

- Student Success Hub
 - Jennifer will provide list of students approved for financial aid but not registered to Centers
- Academic Centers

- Pathways/Navigate Academic Planning

-please send recommendations for student peer ambassador role to Audrey

4. Other Issues:

-next ALLIANCE meeting: **THURSDAY** August 6th at **10:30** am??

-we will NOT meet August 6th; instead next meeting is August 20th at 10:30 am