

## NECC 2020 Strategic Plan Update: September 2019



### Context

*The vision of this goal team is to design and deliver an integrated, structured, and inclusive student experience across campuses that maximizes student success.*

### Accomplishments

- NECC launched the Integrated Student Experience (ISE) two years ago to assure that all of our students can reach their academic and life goals. There are hopeful signs that this work is paying off. For instance, the percentage of new Hispanic students that persisted from fall to spring for Fall 2018 was 66% compared to 56% for Fall 2016.
- Advising Reform has been an important part of the ISE, and within in a year we will provide academic advising for all new students in the Student Success Hub and all continuing students in the Academic Centers.
- The Student Success Hub was also extremely busy over the summer, helping every new student through a series of mandatory steps to NECC must take to help them persist until their second semester. Although a full Student Success Hub in Lawrence is still a year away, we have started to provide Hub services in the newly renovated Dimitry Building this September.
- Over the summer, the first Academic Center in Lawrence opened. The Center for Health Professions became fully operational in El Hefni room LC133 in July. Meanwhile, in June the Center for Business and Accounting received a pledge of \$50,000 over five years from a group of donors honoring the service of retiring Vice President of Advancement Jean Poth. The Center has already invested \$10,000 of this award in new computers and other technology for its students. This center will now be known as the Jean Poth Center for Business and Accounting.