

1. Update on Persistence
 - a. Bill provided a PPT which indicated that from Spring to Fall, there was an 8% increase in retention of new students in 2019 over 2018.
 - b. The college is losing new students at a slower rate than in the past.
 - c. More information is available in Tableau.
 - d. There is a third version of the Sense of Belonging survey currently being administered. To date, there are between 600 – 700 responses to the questions.
2. ISE 2.0/Academic Master Plan
 - a. The Strategic Plan and the Academic Master Plan end in 2020.
 - b. Sometime next week will begin on a new Strategic Plan. We need to start thinking NOW about what the major themes of the new Academic Mater Plan will be.
 - c. We will be asking lots of groups to provide ideas. For instance, Bill and Kim met with a group to discuss the next steps of the ISE focused on classroom issues last week. What does this group think we should be doing in the future?
 - i. Dig into Latin student successes in the classroom.
 - ii. Review actual processes of a student registering, changing majors, etc.
 - iii. How successful are students in online classes?
 - iv. Review the modality of how we are offering classes, particularly in the summer.
 - v. Review communication to students; can it be improved?
 - vi. Belief that we are still siloed which reduces broad employee knowledge of our initiatives.
 - vii. Need more student voices.
 - viii. Use the current student populations to mentor and assist new students entering the college.
 - ix. Evening students need to be targeted and followed; often they feel that they are not part of the college.
 - x. Evening students need face to face and hybrid courses along with online offerings.
 - xi. Need to design and offer courses around student needs.
3. Team Updates
 - a. Pathways/Navigate
 - i. We have trained volunteers on how to use the Academic Planning tool
 - ii. Questions arose regarding Navigate usage and what should be actually used by faculty.
 - iii. Audrey is creating a Blackboard course for faculty and staff for training purposes.
 - b. SSH
 - i. Public Safety will no longer be at the desk in Dimitry, students/staff will man the desk.
 - ii. Waiting for new furniture for L100; ordering is in process. Attempting to emulate Knights Nook in Haverhill.

- iii. Exploratory faculty will be located in L127.
 - iv. Discussion with Public Safety regarding time stamping for parking validations.
 - c. Academic Centers
 - i. Concerns we will lack staff for Business/Liberal Arts/Professional Studies and STEM Centers in Lawrence next year.
 - ii. Need to have meetings regarding L200 space.
 - iii. Concerns about providing same level of service in Lawrence that is available in Haverhill.
 - iv. Data collection is ongoing for usage in the centers.
 - v. Will let Bill know where staffing is needed.
 - vi. Planning for more events with Career Services.
 - d. Advising Reform
 - i. Advising Council is working to create an advising syllabus for students and faculty.
 - ii. Discussion of adding advising and registration information to the LCD's and marketing.
 - iii. Is Financial Aid going to be integrated into the centers?
 - iv. Discussion of having workshops regarding Financial Aid in the centers.
- 4. Other Issues
 - a. ATD visit is Nov. 12 and 13th. Agenda will be sent out.
 - b. Next meeting is November 5, 2019.