

ISE meeting 9/24/19

1. Update on Advising Reform
 - a. Cristina Nuncio and Melanie Batista-Ortiz were hired to work in the academic centers
 - b. Melanie is still working on her student advisor appointments and figuring out a schedule for the centers
 - c. Focus for professional advisors in the Student Success Hub this fall is Early College Students; they will be meeting with 12-20 per day on campus
 - d. Had first Advising Council meeting; moving towards goal of all continuing students advised in the academic centers next fall
 - e. Priority Registration is October 28th
 - i. Focus will be that advising is year round
 - f. Discussion of having a backup for the centers if they are closed or if someone is not available for their shift
 - g. We are posting for Advising reserves to help on an as needed basis
 - h. Academic Center cards are outdated and will be revised
2. Finalizing a Communications Subteam
 - a. Amy will chair this effort
 - b. Kathy Welch-Hudson will join the team along with Audrey and Cristina
 - c. Three questions will drive its work:
 - i. What is the message?
 - ii. Who needs to hear it?
 - iii. How will it be conveyed?
3. Team Updates
 - a. Academic Centers
 - i. Kelly will set up meeting with faculty leads
 - ii. Student visits to the Health Center are high
 - iii. Linda Murphy is replacing Jim Sullivan for this semester as faculty lead for Student Success Hub
 - iv. There are concerns about coverage
 - v. Kelly will provide stats to the group about tutoring visits in the centers
 - vi. The group did not express concern about different kiosk users being able to see other users' usage data
 - b. SSH
 - i. The L100 Hub is getting set up, has its kiosk
 - ii. Volunteers are working there
 - iii. Students coming in to study there
 - iv. New Student Roadmap
 1. A blueprint of this roadmap has been developed
 2. Wish to pilot in Spring 2020
 3. Kirsten will take to SGA
 - c. Pathways: EAB Academic Planning Updates
 - i. Majority of academic programs now have academic plans in Navigate

- ii. We are now planning on how to roll this out: probably will be a limited pilot this fall

4. Other Issues

- a. Next meeting is Tuesday October 8th at 10 am
- b. Please invite Jennifer and Bill to Hub and Center events/forums
- c. We will try a zoom link for our next meeting