

**Integrated Student Experience (ISE) Implementation Alliance**  
**August 29, 2019 Meeting**  
**10:30-11:30 AM C204/L244**

**AGENDA**

President: Bertolino, Callahan, Ciampi, Farrell, Giampa, Heineman, Holden-Gouveia, Hudson, Knoepfler, MacKenna-Rice, Rogers, J. Sullivan, Sunday, Wares

1. A communications subteam

- the group agreed we need a subteam that can guide a broader communications effort for ISE
- the goal is to reach students and employees through the multiple communications channels they themselves use; we would connect with folks in those channels to help spread the work
  - Amy, Sheila Muller, and Audrey were mentioned as possible members of this team
  - please let me know if you would be willing to serve!

2. Team Updates

- Academic Centers

- STEM: new signage/materials: STEM Ed Week in October: See yourself in STEM
- Health: center is open, 126 students seen so far; excited to have Cristina on board:
  - Health Fair in Dimitry on Oct 30
- Exploratory: in flux: new furniture but need computers moved; will be in L100 too
  - convocation lunch 1-3 with all exploratory students
- Liberal Arts: faculty volunteered for orientation; speakers/programs planned  
Hispanic Heritage Month; additional hours with limited funds
- Business: faculty at orientation; lots of new money; new technology; lunch/learns, career sessions, entrepreneurship class presentations all being planned
- Professional Studies: Quiet summer; developing fall schedule working; new furniture
  - various departments have new grants/initiatives going

- Student Success Hub: New Student Roadmap updates

- subteams starting to implement elements: new orientation model, onboarding, billing information expanded; whole roadmap still needs formal approval
- L100: coming together; creating information handouts; student artwork planned
- coaching: LOTS of intake forms; One Goal: transition HS to college LHS; new position dedicated to athletes; coaching space in Lawrence looks great!

- Advising Reform: will spend a good chunk of NEXT meeting on this topic

- 2 new advisors hired in Hub: getting ready for new mission of serving NEW students: working with Marcy to serve Early College students
- 2 new advisors for the academic centers

- Pathways: EAB Academic Planning updates

- 19% of plans done; 12% close; 68% in department review; favorable reaction from chairs/coordinators to the flexibility of the tool
- kiosks being set up; questions about communications should go to Audrey
- student usage of Navigate is growing rapidly

3. Other Issues:

-next meeting: **TUESDAY** September 24th at **10:00** am

-new members: Sharon McDermot, Jennifer Mezquita