

**STRENGTHS - What is NECC doing really well presently to achieve this standard? What areas of the college are our greatest assets in creating and meeting this standard's goal?**

Positive results with Academic Coaching – keeping me on track  
Blackboard Technology categories informative and useful: guides me, access to syllabus and other information to keep us on track  
Computers are available anywhere  
Transportation shuttles service very helpful and get me where I need to be; also just started using MVRTA Interpreter Services! Only school with these services  
Financial/budget. Budget to keep services working

**OPPORTUNITIES – What are the best opportunities for NECC to achieve your vision of this standard? How could we partner internally and externally to achieve this standard?**

Interpreter services – no other countries offer these services or other colleges!  
HR discrepancies in onboarding new employees  
HR – more human in approach, not just emails with directions, contact number and wo to call for what.  
Additional shuttle, have a rolling schedule every ½ hour  
Transportation to downtown Haverhill...UML building...Culinary Arts program/hospitality  
Improve food service

**ASPIRATIONS – To what do we aspire? Please describe your vision of a preferred future for NECC with this standard successfully implemented.**

HR stronger presence, better job orienting ALL new employees (FT and PT) with our mission  
Improve ramping areas around campus / SC building main entrance from street  
Transportation enhanced  
Food Service – allow Food Truck Vendors...maybe have them park in Qua for more visibility and various hours when café is closed  
Improve WIFI connectivity college-wide (guest sign on is faster)  
Daily Blast of NECC emails!!!!!!

**RESULTS – What will we measure to determine if we have met your vision and implemented opportunities? What will the charge be that we are known for?**

Close the loop with improve Haverhill Campus/Downtown Haverhill especially UML and NECC  
Hospitality program and connectivity for Community and Campus  
HR: formalize onboarding for FT/PT employees – better opportunity for Employees to orient and learn the mission – variety of time offerings  
Audit Financial – public records page for easier search/visibility  
WiFi Connectivity campus wide – including parking lots and quad in Haverhill