

**STRENGTHS - What is NECC doing really well presently to achieve this standard? What areas of the college are our greatest assets in creating and meeting this standard's goal?**

Maximize resources we do have available  
Library is able to curate info for programs at all levels (7.22)  
Investment into physical plant – multiple video conf & smart classroom additions  
Library printing for free  
Academic centers – study space, tutoring space (free)  
Gym space – yoga and fitness classes  
Communication/updates  
Qualified faculty and staff  
Blackboard – tech works  
Parking in Haverhill  
Academic coaching very helpful  
Tutoring center  
Veterans services - center, benefits  
Response from facilities  
Advising Center in SC  
Efficiency with Student Success Hub  
Improvements brought about by ISE  
Quick and easy transfer process  
Efficiency in academic help

**OPPORTUNITIES – What are the best opportunities for NECC to achieve your vision of this standard? How could we partner internally and externally to achieve this standard?**

Maintain expensive investments / technology  
Night and weekend services – more availability  
Electronic and automated for finance paperwork  
ADA requirements w/facilities – better upkeep  
Different type of food options – healthier / student free coffee shop / limited hours  
More communication  
Improved IT, slow computers, long waiting period  
Parking in Lawrence  
ADA compliance & signage  
Air temp control / improve HVAC (too hot, too cold)  
Employee onboarding  
Vending signage  
Blackboard issues  
Wireless printing  
Wifi access/privacy issues  
No evening IT support  
Basic tech support  
New elevators  
Lack of privacy using Tutor Track – sign in to tutoring, library computer lab & coaching  
Possible ride share program  
Wireless email

**ASPIRATIONS – To what do we aspire? Please describe your vision of a preferred future for NECC with this standard successfully implemented.**

Ability to maintain all services  
Enough staffing (Human Resources) to fulfill our opportunities for growth  
Better and more efficient scheduling on campus weekends and nights - Have security enhanced (risk management)  
Co locating services for more accessibility for students (one-stop)  
Communication regarding when/how to transfer w/degree  
Partnership w/Haverhill Y for similar  
Tutoring services for all programs/classes offered  
XXX messages with posters and images  
APP for student messages  
Aspire to be 4 year college  
Wi-fi access in quad  
Financial aid advisement  
Active Directory/one login for all access to MYNECC, email & Bb  
CIT training and help for students  
Solar roof over parking lot  
Additional support for basic tech needs  
Heated tunnels around the parking lots  
Better transportation options – maybe connect students who live close to do a ride share  
24 hour card swipe computer lab  
More study rooms with TV's can reserve  
Kinetic sand in all classrooms  
More access to recreation (more hours)  
Dunkin Donuts on campus  
Food trucks  
Culinary program do meals on campus  
Open mic nights in the theater  
Increase Veterans services – larger rooms/lounge plus offices  
Growth of international students – have International Student Center or Multicultural Center  
Cafeteria – BRING IT BACK! Locate in Student Center  
APP for shuttle service

**RESULTS – What will we measure to determine if we have met your vision and implemented opportunities? What will the charge be that we are known for?**

Standardization of projects, filter  
Forward planning for projects – costs and maintenance  
Standardize signage – (7.24)  
Feeling successful at school, lower stress at home  
Homework requires different systems when at home  
Look more like a four-year college to help connect with more students  
Golden utopia  
Use of 2<sup>nd</sup> floor space in SC for Veterans &/or international students  
Bring back the cafeteria/create a cafeteria in a new space  
Use of 2<sup>nd</sup> floor space in student center