

Integrated Student Experience (ISE) Implementation Alliance
May 9, 2019 Meeting
10-11 AM C204/LC301

MINUTES

Present: Bertolino, Ciampi, Farrell, Holden-Gouveia, Hearn, Heineman, Hudson, Iola, Knoepfler, Kortz, McKenna-Rice, Nuncio, Portanova, Rogers, J. Sullivan, K. Sullivan, Sunday, Wares

1. Student Feedback: Search for Patterns

- patterns included concerns on advising, evening services, food, advertising support services, equity across the campuses, bias in the classroom (but diversity of student body is a strength)
- also lots of evidence of strengths, including a number of ISE initiatives
- we have an opportunity to help faculty/staff have conversations with students about bias, race, etc.; need faculty help in designing useful professional development for that
- another opportunity is to coordinate our events better; we will add a student life staffer to the Alliance; another approach is to try to build events around the two-year master schedule
- please think about ways each of your centers/units/Hubs can gather, react to feedback

2. Dimitry Facilities Update

- Plan for this fall pretty much on track: LC133, L100, etc; Business/Liberal Arts/Professional Studies faculty presence will be in L100
- FY21 plans less clear due to potential need to shift location of Hub: same amount of space but different location in Dimitry; stay tuned

3. Team Updates:

-Advising Reform

- Advising Council planning for next year's work on advising reform and priority registration
- two new advising positions in budget that just passed; job description writing is next

-Academic Centers

- winding down; lots of advising work recently but enrollment is down
 - need to look at payment dates, clear explanations of payment plan and FAFSA processes for staff/faculty so they can help students
 - consider discounts or very low "down payment" at early pay date
- budget for late summer planning hours for Centers is a helpful tool

-Pathways

- learning more about what Navigate can and can't do with pathways
 - will share info as it gets clearer; doing preliminaries now; do some easy programs first and then we'll be around to chat about programs w/electives, Core Skills issues

-Student Success Hub

- New Student pathway subgroups have started to meet; big meeting next Thursday
 - try to implement some of this in the fall but this will be a work in progress
- L100 planning: focusing on what services will be provide in Dimitry next fall
- interim plan to cover Tina's position vacancy (will post to replace)
 - Bill is Acting Asst VP of Student Affairs leaning heavily on Donna, Alexis, others
 - Kirsten taking over orientation this summer
 - forgot to mention this: likely to hire additional help for Navigate implementation

as this was a key focus of Tina's work

4. Other Issues:

-Summer meetings: Cancel 5/23 meeting! Stay tuned for invite to less frequent summer meetings (these may also be specific issue focused)