Integrated Student Experience (ISE) Implementation Alliance
March 28, 2019 Meeting
10-11 AM C204/LC301

MINUTES

Present: Bertolino, Ciampi, Farrell, Favara, Giampa, Hearn, Heineman, Holden-Gouveia, Hudson, Knoeplfer, Kortz, Nuncio, Portanova, Rogers, J. Sullivan, Sunday, Wares, Wheaton, Zubrow

1. New Student Pathway Update
    - goal is a more consistent, simpler/easier transition to college that includes ALL the bureaucratic steps, better goal exploration, immersion in support services, ALL in a fun, welcoming context
    - steps are for ALL new students; steps build on each other
    - will take varying times for different students; aim to be done by first day of classes
    - services are shown as floating on diagram because they could happen anytime on path
    - trying to build in welcome and fun; geo-caching to make it fun?
    - recommendation to have subgroups to figure out How to implement (team focused on what/ where); lots of work to be done on Transition to Academic Centers
    - call it something different than a pathway: too much potential for confusion
    - start planning fall welcome activities now
    - importance of taking care of staff; THEY NEED TO BE HAPPY TO MAKE STUDENTS HAPPY
    - opening lunch with faculty on convocation could be a good way to build welcoming atmosphere
    - Evening students place in the path? Needs to be determined as we examine how to implement
        - recent evening class 30-minute session in Business Center for registration worked well
    - how get evening faculty involved? Need to compensate and not take too much class time
    - this team did a great job!

2. Team Updates:
    - Advising Reform
        - ISE forum feedback so far: largely positive with lots of good questions
        - priority registration update:
            - technical challenges; some students didn't have access that should have or due to holds
            - faculty didn't have access? Pins are built in: don't need to be entered
            - double majors are an issue: needs to be investigated
            - text messaging may have some technical issues but it got a lot of attention
            - petition to graduate needs more publicity
    - Academic Centers
        - Exploratory Center: Journalism, Human Service, Psych, Science, Business workshops; advertise on website?
        - Faculty leads meeting: EAB discussed, including training; text capability for the Centers?
            - texting is in very early stages of exploration
    - Pathways
        - EAB Pathways/Academic Plan Build Team session on Tuesday
        - free electives, Core Academic Skills not built into requirements are a potential issue
            - Tina will attend LA coordinators meetings to discuss
    - Student Success Hub

-EAB soft launch on April 12: very small scope, opportunity to learn how things work
-Care team roll out afterwards group by group; test sessions with students ongoing
-still struggling with events/calendar issues

3. Other Issues