

Integrated Student Experience (ISE) Implementation Alliance
February 15, 2018 Meeting
9:30-10:30 AM B113

Minutes

Attendees: Linda Giampa, Janice Rogers, Mike Hearn, Mary Farrell, Kelly Sullivan, Grace Young, Carolyn Knoepfler; Bill Heineman

1. Updates/Discussion related to ACA, ISE Goal Team and MCCC Meetings and February ISE Update

Many good, helpful, relevant questions being raised in productive spirit in many forums
Helps to dig past initial questions/comments to surface important, tricky issues
General sense that even if we don't know everything that will happen, being more clear about PROCESS for determining WHAT will happen is needed
especially true for Center for Student Success: could we send out a plan/timeline for discussions?
perhaps less urgent for Advising, but worth thinking about how we will approach
MCCC meeting: attendees filled out individual question sheets then worked in groups; strong desire for input; for data; for information on LOCATION of services/people, for how it will all work and who will do the work? Need for those on the ground to strongly shape the plan
Academic coaching is doing a student survey; Student Affairs Committee also considering one
Strong sense in the group that if we could nail down LOCATION issues, it would help a lot
MMC locations due by 3/2 but happy to get them earlier
CSS location issues will be discussed with goal of freeing up one C classroom space

2. Updates from the Teams

Meta Majors Centers

STEM in current CIS faculty suite; want STEM tutoring there; STEM classes in TC
Appears both Liberal Arts and Professional Studies want second floor C locations?
Acknowledging short deadline, as much specificity about services to be offered, hours, etc. in March 2nd budget request will REALLY help

Curriculum Pathways

how are we looking in terms of outcomes/maps returned from chairs so far?

Center for Student Success

AP faculty/SA staff conversations scheduled
Coaching and Career could share current coaching space in second floor of C?
coaches in Behrakis during peak new student time there
faculty, other staff could supplement full time coaches with training to do triage or other "simple, short-term" coaching activities?
Coaching proposal (with three options) is almost ready
First meeting week after next for CSS implementation team; sub teams for each area

Advising Reform

Professional advisors met & provided recommendations: excited about ISE and advising role and recognize there will be some trial and error; establish processes for professional advisor work in MMCs; shared resources between professional and faculty advisors to break silos; updated training for both groups: much they can learn from each other; professional advisors should not be seen as primary staffing for MMCs

3. Other Issues, questions?

Zogotech training postponed due to vendor scheduling issue; stay tuned but may be week after Spring Break

Bill has now done ISE Convocation presentation for large group of SA and CPAC staff