

**Integrated Student Experience (ISE) Implementation Alliance**  
**February 1, 2018 Meeting**  
**9:30-10:30 AM B113**

**Attendees: Tina Favara, Mary Farrell, Kelly Sullivan, Mike Hearn, Lance Hidy, Amy Callahan, Judy Zubrow, Janice Rogers, Grace Young, Bill Heineman**

**Absent: Carolyn Knoepfler, Linda Giampa**

1. Discussion with Lance Hidy about Meta Major Icons and Pathways Templates

Lance has agreed to work on pathway map template, meta major icons, career info template  
We want him to try to complete all that work before the fall  
He will work with Meta Major team on the icons with lots of interaction with faculty/staff: main points of contact Kelly and Tina  
He will work with Pathways team on pathways template; Judy as main point of contact  
He will work with Career Goal Team on career template; Ashley Moore as main contact  
Lance provided an overview of how he approaches a project like the icons and some examples of the types of icon ideas that a Google images search can generate

2. Update on the Advising Reform Timeline

A subgroup examined an option to just pilot the changes foreseen in the ISE for all Business students next year determined that it is too ambitious to achieve in the time available  
So instead, ISE advising activities will consist of two things over the next year:  
first, we will prepare for FULL implementation of the advising reform for Fall 2019 (which means really being ready by fall registration next spring)  
the will allow us to complete the pathways, the Meta Major Centers and Centers for Student Success can get up and running MMCs/CSSs up and running, and we may be implementing EAB by then  
second, we will encourage experiments with advising reform with existing students  
Business MMC will almost certainly do so; others are welcome to propose as well as part of the FY 19 budgeting process  
There is significant support for helping students register for classes in Meta Major Centers next year without having to go the One Stop; we will endeavor to make that possible  
Bill made it clear than ANY advising experiments in the new academic year would strictly follow the MCCC Day contract

3. The Role of Data and Metrics

Zogotech is ready for rollout; data will become more accessible; ability to ask research questions  
We need to decide how best to take advantage of that  
Early march meeting might consist of a presentation on Zogotech, available IR data  
We HAVE summative measures for this strategic goal but they are lag indicators  
Need shorter term goals that tell us how we are doing NOW and indicate need to adjust  
Feels best that folks involved in day to day work would have role in shaping those measures  
Should we consider a data guru in each center to link to others and IR: know how to use ZT?  
Mike Hearn may help organize that effort within this team

4. Updates from the Other Teams?

Meta Majors: progress on discussion of faculty leadership  
KS report: we need to communicate better what the plan is

faculty are on board with going to work but want to won process  
no clear consensus on a “model” for faculty leadership of MMCs  
broad desire for administrative support in the MMCs  
desire for collaboration with career services  
desire for private spaces in MMC and or close proximity to faculty offices  
faculty desire more information on deadlines in this process  
Decision: Each MMC will determine its own model for faculty leadership  
when such leaders are chosen, they can join this team  
Bill will consider a regular update from the team to the college community

Pathways: recent communication about outcomes, curriculum maps

JZ report: chairs/coordinators have been asked to provide current program outcomes  
and curriculum maps or brief explanation of the status of those things  
Lance had a good visit with Liberal Arts chairs/coordinators  
Judy is seeking additional team members!

Center for Student Success

TF report: development of the center is a large undertaking and the work is just  
starting  
information vacuum in this work too: need for more communication  
Tutoring and Career Services area have produced draft plans for how services  
would be provided in Haverhill next year

#### 5. Other Issues, questions?

Mike reminded us of upcoming ISE goal team meeting and asked that those leading subgroups  
on this team be prepared to provide updates