Integrated Student Experience (ISE) Implementation Team
January 18, 2018 Meeting
9:30-10:30 AM B113

Minutes

Attendees: Amy Callahan, Linda Giampa, Judy Zubrow, Kelly Sullivan, Carolyn Knoepfler, Mary Farrell, Grace Young, Tina Favara, Mike Hearn, Bill Heineman

1. Thanks for Convocation Efforts: Communication in this initiative is key
    Questions about AP faculty moves and links to college level faculty
    More questions, concerns are likely as we get closer to implementation

2. Pathways/Meta Major Centers
    Lance Hidy's role (will join us at February 1st meeting)
    Design logos for MMs, programs, academic map template, career template
    Academic map template should be first priority
    Need to be flexible: don't assume single map will work for every student
    Be prepared for/try to prevent delays with marketing, posting on web site
    Leadership structure for Pathways work within this team
    Judy Zubrow will lead our Pathways group; please tell Judy if you want to join
    Leadership structure for Meta Major Centers work within this team
    Kelly Sullivan will lead our MMCs group; please tell Kelly if you want to join
    this group will be responsible for work with Lance Hidy
    This group also needs to grapple with MMC faculty leadership questions
    should we have a single leader per MMC, or is a group ok?
    can we let each MMC decide what its faculty leadership structure is?
    if so, how do we assure consistency, fairness across MMCS
    Advising Reform, CSS, Pathways, MMCs all need TEAMs
    Grace will lead advising reform team; please tell Grace if you want to join but see below
    Tina will lead Center for Student Success Team; please tell Tina if you want to join

3. Advising Reform Timeline (see attachment)
    Multiple options discussed (pros/cons considered):
    Start next fall with just new students (but can MMCs be ready to accept them by Spring 19?)
    especially if we don't have physical locations for MMCs yet?
    could contractual hurdles delay this schedule?
    and this approach puts heavy stress on Grace's staff
    although staggering registration times could mitigate
    Start next fall with just one disciplinary group: like Business
    Bill, Grace, Kelly, Linda, Tina will discuss this further as a next step
    Don't change anything next fall: instead launch for ALL students in Fall 2019

4. Ideas for a Different Team Name
    ISE Collaboration Team
    ISE Implementation Collaborative or Alliance?

LG won't be here 2/1: tutoring needs to be near them; move CSS to C Building
people should indicate which team they want to join: not just pathways, MMCs: also advising and CSS

5. Other Issues, questions?

Discussion of finding the balance between having services located in the same place (a Center for Student Success) vs. located near students

Part of goal of ISE is to CHANGE student behavior: if we design new system around old student behavior why would we expect it to change? Yet we must be realistic too

Also, the ISE plan envisions services being offered IN the MMCS, which WILL be close to the students: to what extent can tutoring, coaching, etc. happen THERE?