

Integrated Student Experience (ISE) Implementation Alliance
April 11, 2019 Meeting
10-11 AM C204/LC301

MINUTES

Stephanie Wares – Demonstrated the EAB Advisor Dashboard and outlined the functionality that would be available to faculty during the soft launch and highlighted the functionality still under development and not yet ready for use or deployment.

Given that the Assistant Vice President will be transitioning out of her role – faculty need an alternative individual identified that they can send questions and share information with about the platform for during the soft launch. As faculty work within the dashboard they may notice things that should be shared with the implementation team – who will serve as their point of contact?

During the demonstration we identified one particular piece of data that is incorrect and had not been part of the early rounds of data validation. Contact information for staff and faculty in the platform appears to be feeding from the “preferred” phone in banner. As a result, EAB is displaying personal contact information rather than professional contact information (work phone). An example of this is on Jim Sullivan – his personal cell is displaying in the system. Tina agreed to bring this back to the implementation team (and has already done so) so that the feed from banner is loading the correct contact information for all staff and faculty.

Overall feedback was positive and faculty and deans are looking forward to getting into the tool.

Team Updates:

Due to time constraints we did not get through team updates.

Some feedback was shared from the centers around College for a Day and overall feedback was that there was very little traffic in most centers. Business had about 35 students. Kelly Sullivan reported that faculty who were not scheduled to teach a class that opened a thirty minute “mock” class had strong participation and that model is attractive for future events.

Tina opened up a discussion on the Referral Card process and outlined some of the bumps along the way that have been experienced, particularly in the STEM center, and asked for feedback from the other centers. Adrianna reports that there have not been as many issues as were experience during the first week. LA Center reported having a much different experience and overall positive outcomes with the process. LA Center also expressed an appreciation for the amount of time that Melanie (Professional Advisor) has spent in the center and checking in with the faculty often which has been very supportive.

Everyone agreed that we should stay the course with the referral card process, highlight in conversations with students that faculty are not always in the centers and should be sought out via email or in their offices and continue to openly discuss any issues that arise with the process as we move forward.