

NECC 2020 Strategic Plan Update: December 2018

Goal: Integrated Student Experience

Context

The vision of this goal team is to design and deliver an integrated, structured, and inclusive student experience across campuses that maximizes student success.

Accomplishments

- The Student Success Hub opened this fall in the Behrakis One Stop Student Center, in an effort to centralize many of the services students need to be successful college students. Also this fall, The Center for the Liberal Arts and the Center for Professional Studies opened in the Spurk building, joining the Center for Business and Accounting which opened last fall. The Center for Science, Technology, Engineering and Math (STEM) opened in the Hartleb Technology Center this past September. Collectively, the opening of these academic centers mark an important milestone for the ISE. But, in many ways it is only a starting point, as work is ongoing to develop programs and services within the centers, and to plan appropriate expansion of the centers in Lawrence.
- Feedback from students about the centers has been very positive. Those that use the centers appreciate having a place to meet with faculty and receive academic services outside the classroom. Each center has been designed and setup separately, allowing the faculty to have a lot of input in how each was done. This means that students get services that are specific to their area of study, such as tutoring, academic advising, and career exploration.

In Progress

- Measurement design teams continued their work on assessing the effectiveness of the ISE in relation to 1) student belonging, 2) academic structure, and 3) the ease with which students can navigate academic services. A survey was sent to all students this fall, and the data is in the early stages of being analyzed.
- The Advising Council started meeting this fall, and is developing guidelines and practices to create a fully integrated advising model as part of the ISE.
- The EAB Navigate software solution selected by the college to assist with student communication, advising, and planning, is scheduled for an initial launch mid-spring. The college's EAB Leadership Team and 4 'build' teams are working to customize and maximize the phased roll out to the college.