

Integrated Student Experience Goal Team Meeting

November 7, 2018

1-2:30PM

TC103A/LA101

Present:

Haverhill: Mike Hearn, Jenny Fielding, Bill Heineman, Kelly Saretsky, Janice Rogers, Judi Ciampi, Lance Hidy, Judy Zubrow, Rick Lizotte, Kim Burns, Deb McKinney, Brian Makenna-Rice, Sharon McDermot, Kelly Sullivan, Jody Carson, Laura Mondt, Stephanie Haskell, Hannah Monbleau, Ari Chicklis

Lawrence: Barb Stachniewicz, Mary Farrell

AGENDA

Program Visualizations

- Lance Hidy shared with the group his work on the development of graphic icons representing all of the courses of study at NECC within the metamajors. These will be implemented across the campus and ISE materials such as program maps, campus maps, etc. Lance provided a handout discussing the benefits of visual learning and UDL.

ISE Metrics and Student Survey:

- Kelly Saretsky reviewed the work of the Measure Design Teams, and the development of a benchmark student survey that was active in late October so we may begin gathering data on how much the ISE efforts are improving the stated outcomes around Academic Structure, Student Belonging, and Student Navigation. She discussed that the survey tool allows us to disaggregate the data to look at responses within various demographics (i.e. gender, ethnicity, campus etc.) A question was raised as to the size of the sample and whether it was representative. Approximately 600 responses were received (out of ~4500 students, 13%). Some self-selection is likely, but it was important to start somewhere with a baseline, and other efforts to increase response rates for future surveys are being explored.
- Kelly presented a power point and handouts to the group with some initial takeaways, but full results and the disaggregated data will be available through Tableau shortly.

Team Updates:

- ISE Implementation Alliance – Bill Heineman reported that the Implementation Alliance needs more members, particularly from Student Support Hub. Concerns regarding issues encountered at the Haverhill Hub have been heard loud and clear and steps are being taken to improve layout, and other issues with the intention that when the Lawrence Hub opens many of these

are ironed out. It was noted that the food support programs offered during the Fall had a good response. A summit to discuss issues and brainstorm solutions is being planned for December.

- Academic Centers – Kelly Sullivan said the centers have been very busy during the Fall semester which is a very positive indicator. Business and STEM are providing Advising in the centers this week. She noted advising remains an evolving situation as details are worked out regarding timing and other issues, but early responses indicate that the CPAC was seeing shorter wait times as a result.
- Guided Pathways – Judy Zubrow reported that work on the pathways continues and as expected some of them will need to be tweaked as they are implemented. She also noted that there are issues providing advising in the Liberal Arts Center in that faculty are often providing advising outside their discipline. A suggestion to recruit adjuncts was made and will be considered.
- Advising – Grace Young was not able to attend but provided her updates in a handout that was distributed to the group. She noted that her area is now providing more support and technical help to faculty as they aid students with Advising in the Academic Centers. Bill Heineman noted that they were hoping for recommendations from this group by next month to bring more order to the process.

ALISE Award:

- Barb Stachniewicz informed the group that the ALISE award subcommittee (with herself, Kim Burns, and Deb LaValley) had developed formal guidelines for the award, and would be developing an online submission form to be sent early in the Spring semester so that nominations could be received in March, and the annual award bestowed in April.

Spring Meetings:

- Mike Hearn informed the group he would be confirming dates for Spring 2019 meetings and sending meeting requests to everyone's calendars before the holidays.

The meeting was adjourned at 2:15 PM.

Submitted by Jenny Fielding, 1/29/19