

# INTEGRATED STUDENT EXPERIENCE GOAL TEAM

## Meeting Minutes

April 17, 2018, 1 – 3 pm

### TC103B/LA101

Attending: Haverhill: Joan Scionti, Lance Hidy, , Sharon McDermot, Susan Martin, Mike Hearn, Laura Mondt, Kelly Sullivan, Alexis Fishbone, Janice Rogers, Judy Zubrow, Rick Lizotte, Tina Favara, Deb LaValley, Barbara Stachniewicz, Bill Heineman, Ari Chicklis, Vengerflutta Smith, Jody Carson, Judi Ciampi, Kristen Quinn, Pat Morrow, Pam Donohue, Eldiane Elmeus, Deb McKinney, Heather Mores, Robert Quinlan, Grace Young  
Lawrence: Jenny Fielding, Brian Mackenna-Rice, Mary Farrell

#### 1. Orientation Change Team Recommendations

The Orientation Change Team, represented by Eldiane Elmeus and Ari Chiklis, presented recommendations for two possible models. (See attached models.) The first is much like the model we currently use and has been successful for the past year it has been in effect. It would not require many additional resources. The cons include the fact that it is not required and students may not get all of the transactional assistance they should. The second model would be required and would emphasize career, academic and transfer goals. It would require additional time and resources.

The Steering Committee voted to send the recommendations to the ISE Implementation Alliance.

#### 2. Business and Accounting Academic Center Update

Judi Ciampi gave an update on the progress of the Academic Center. There were many accomplishments. They have created a Business Connector-Newsletter and use Constant Contact to keep students informed. They sponsored career workshops and offered accounting tutoring and peer mentors. They also encountered some complications: for example, scheduling was an issue. (See the attached PowerPoint for more details.)

#### 3. ISE Implementation Alliance

Bill Heineman gave an update on the Alliance. The group has been very busy and is charged with carrying out recommendations and keeping the college informed about progress. In the Fall, three meta-centers will be up and running: Liberal Arts, STEM and Professional Studies. They group has also been discussing measures as we move forward and the best way to proceed.

#### 4. Student Support/Center for Student Success

Tina Favara described the group's progress. There have been some temporary roadblocks, the biggest one being space. A success has been the monthly coffee hours, which have provided time and space for faculty and staff to discuss what is happening and provide input.

Janice Rogers told the group about a new program for undeclared students, "The Exploratory Program." It will be covered by Financial Aid and include an FYS course that includes a strong focus on careers; the program will include up to a maximum of 29 credits.

**5. Guided Pathways**

Judy Zubrow reported that work is on-going within the departments and Lance Hidy showed a template that he is working on.

**6. Meta-major centers**

Kelly Sullivan talked about the plans for the centers expected to operate in the Fall. The Professional Studies Center has a designated space and leadership in place. Liberal Arts and STEM are making progress towards planned Fall openings.

**7. Advising Reform**

Grace Young reported that much of the work will be done in the Fall. There are plans for advisors to spend some time in each of the meta-centers.

**8. Awarding of the First annual Award for Leadership in the Integrated Student Experience (ALISE)**

Finally, the Goal Team was happy to present the First Annual Award for Leadership in the Integrated Student Experience (ALISE). Judi Ciampi, Kristen Quinn, Pat Morrow and Pam Donohue were honored for their dedicated work and energy to create and run the Business and Accounting Academic Center. Their creativity and passion have paved a path the rest of us can follow as the rest of the centers come into being.