

## NECC 2020 Strategic Plan Update: Fall 2018

### GOAL INTEGRATED STUDENT EXPERIENCE



#### Context

*The vision of this goal team is to design and deliver an integrated, structured, and inclusive student experience across campuses that maximizes student success*

#### Accomplishments

- After much planning, and following the model piloted by Center for Business and Accounting last year, [four other academic centers are starting in September, and the Student Success Hub is opening to better serve all students.](#)
  - The Center for the Liberal Arts and the Center for Professional Studies are joining the Center for Business and Accounting in the Spurr Building, the Center for Science, Technology, Engineering and Math will be located in the Hartleb Technology Center, and the Center for Health Professions is planned for El-Hefni in Lawrence.
  - The Student Success Hub will be located in the Behrakis One Stop Student Center, and will provide key support services to all new and undecided students as they explore their educational and career options.
- Faculty in all disciplines have been developing [Guided Pathways for each of the degree programs](#) at the college. These are designed to help “guide” students as they chart their path to completion, and will be indispensable for successful academic advising and planning.

#### In Progress

- Teams were created to consider and develop each of three ISE micro-goals, [measuring the effectiveness of the ISE in relation to 1\) student belonging, 2\) academic structure, and 3\) the ease with which students can navigate academic services.](#) Each team met several times over the summer, and will convene together in September to begin the next phase of the assessment process.
- Planning has begun for [fully implementing the ISE goals on the Lawrence campus](#) when the Dimitry Building reopens.
- An [Advising Council](#) is being convened with key players and stakeholders to oversee and guide the implementation of the new academic advising model of the ISE.
- The college is moving forward with [EAB Navigate](#), a software solution to increase student communication, advising, planning, and ultimately retention. A Leadership Team and 4 ‘build’ teams are working to customize and maximize the roll out to the college community planned for next year.