

NECC 2020 Strategic Plan Update: May 2018

GOAL INTEGRATED STUDENT EXPERIENCE



Context

The vision of this goal team is to design and deliver an integrated, structured, and inclusive student experience across campuses that maximizes student success.

Accomplishments

- Last fall, the **Business and Accounting Academic Center was started as the first meta-major center pilot** at Northern Essex. The faculty in that area worked tirelessly to make the center a destination for students in their programs. By providing speakers, tutoring support, career workshops, advising, and other forms of outreach, the accomplishments in the business and accounting center paved the way for developing the other meta major centers at the college. The quantitative and qualitative data collected in the center will prove invaluable in designing and budgeting for the centers for Liberal Arts, Professional Studies, STEM, and Health Sciences. The faculty of the Business department was recognized at the April 17th ISE meeting with the first annual ALISE - Award for Leadership in the Integrated Student Experience.
- **Two student forums were held to gather input** about, and reactions to, the changes around the Integrated Student Experience. Many good suggestions were received about how to better increase student belonging at NECC and increase student success. The comments reflected a need for flexibility in programs and services for students, and a need for improved advising. The feedback will continue to help guide the redesign of academic services.
- The **Advising Reform Team** completed their work and submitted recommendations to the ISE Goal Team at the February 13 meeting, and the **Orientation Change Team** made recommendations at the April 17 meeting. Both sets of recommendations were unanimously accepted by the goal team and were formally sent to Assistant Vice President Tina Favara for action through the ISE Implementation Alliance.
- The **ISE video shown at the January convocation was featured in a poster session** at the 2018 Achieving the Dream Conference in Nashville, TN in February.

In Progress

- The **ISE Implementation Alliance is actively working to put many of the proposed changes into place.** Among the specifics currently being determined are, where the new meta-major centers will be located, how they will be staffed and managed, what will the guided pathways look like, how will the center for student success be configured, and what it will be called. Many details are still to be worked out but progress is being made for many of these changes to take effect by Fall 2018.
- As the changes are put into place, it is important to assess their impact and make adjustments as necessary. A collaborative effort is underway to identify performance measurements for ISE goals related to student belonging, academic structure, and the ease with which students can navigate academic services.

Coming Soon

- The Business meta-major center will transition from pilot phase and become fully operational by the fall, as will centers for Liberal Arts, STEM, Professional Studies.
- **The Center for Student Success will begin serving new students** for the fall semester