

NECC 2020 Strategic Plan Update: September 2017

GOAL INTEGRATED STUDENT EXPERIENCE



Context

The vision of this goal team is to design and deliver an integrated, structured, and inclusive student experience across campuses that maximizes student success.

Accomplishments

- After a year of work on identifying **ways to best integrate student support services**, the Student Services Change Team reported out their recommendations in June. They focused on the Academic Placement & Testing Center, the Learning Accommodations Center, Pathways to Academic and Career Excellence (PACE), the Student Success Center, and the Tutoring Center, and identified measures to increase their impact on student success. They recommended ultimately collocating as many services as possible in the Behrakis Student Center, and replicating a similar location in Lawrence. Specific ideas about communication and metrics were included in their report. The ISE team met recently and voted to assign responsibility for implementing these recommendations to the Assistant VP and Associate Dean who oversee the Student Success and Support Services, both of whom will use a subset of change team members as a resource when necessary.
- The ISE oversight team developed and approved an **annual reporting form** through which team leaders will provide updates on their outcomes, including metrics and budget considerations.
- In order to increase communication and better integrate the work of the teams, an **ISE Leaders Lunch** series was started.

In Progress

- This fall the Business department is modeling a pilot “meta major” center in the newly opened Spurk building. The **Business and Accounting Academic Center** is an effort to immerse students into structured programming and educational pathways aimed at increasing student completion. The pilot will experiment with collocating services for students focused on a specific academic discipline, integrating faculty, career services, advising, and other student success elements.
- An **Orientation Change Team** was launched last academic year and charged with revising and revamping the onboarding processes of student engagement and student life. Subcommittees for technology enhancement, research and assessment, bilingual services, and mandatory orientation continue to work on various elements, and the team plans to make a recommendation to the ISE oversight group in the late fall or early spring.
- An **Advising Reform Team** was established over the summer to develop recommendations about how to structure an advising program that integrates with the other evolving elements of the academic master plan. A newly envisioned advising system will advance student success, while working seamlessly with meta major centers, the student success hub, new onboarding processes, and curriculum pathways.

Coming Soon

- Development of **Curriculum Pathways** will intensify this fall as professional development will focus of student outcomes as part of Assessment Day in October.