

Northern Essex Community College Strategic Plan 2004-2007 Third Year Report Student Success

Highlights of what was accomplished during year three:

Goal:

Caring College-

Northern Essex Community College will continue to be, and improve upon being, a caring college.

Accomplishments:

- ✓ Academic Affairs completed a complete review of course proficiencies and the recommended changes were adopted by the Academic Affairs Committee
- ✓ Human Resources implemented a new employee orientation program.
- ✓ Support strategies were developed for students with Asperger's Syndrome and/or Autism.
- ✓ A review of academic policies affecting matriculation was completed and recommendations for the creation/change were approved. There were eleven in all, please refer to the actual report for a complete list.
- ✓ A "Cyber Café" is now available in the Behrakis - One Stop center.
- ✓ \$82,069 was raised for scholarship support, far exceeding the goal.
- ✓ Ten heat pumps were replaced at the Franklin Street campus
- ✓ \$250,129 was raised from private sector grants, far exceeding the goal.
- ✓ The Spurk Building roof was replaced.
- ✓ Wireless Technology was implemented in the Technology Center, Berrakis - One Stop Center, A Building, B Building and E Building.

- ✓ WEB Registration was successfully piloted and is now available to students who have successfully completed 12 or more credits.
- ✓ The Walk-in Computer Lab was moved from A-111 to the 2nd floor of B Building. This new lab has 50 personal computers available to students.
- ✓ A Student Satisfaction Survey of College Services was implemented during Fall 2005.

Goal:

Accountable College-

Northern Essex Community College will be accountable.

Accomplishments:

- ✓ Financial aid paper vouchers have been eliminated. The necessary information is now communicated electronically between departments.
- ✓ \$205,719 in Workforce development funding was secured.
- ✓ Fall 2005 FTE enrollment increased to 3,707 from 3,604 the previous Fall.
- ✓ The college's Website was updated to enhance user friendliness.
- ✓ \$2,934,863 was raised from public sector grants and increase of \$21,312.
- ✓ Banner was upgraded to Version 7
- ✓ The "Banner to Bank" – bank statement reconciliations system was implemented.
- ✓ A new WEB page was developed for Institutional Research & Planning.

Goal:

Student Learning Outcomes:

NECC will ensure that graduating students can demonstrate a set of student learning outcomes.

Accomplishments:

- ✓ Program reviews were completed and submitted for six programs: Accounting, Early Childhood Education, Graphic Design, Liberal Arts, Polysomnography and Radiologic Technology.
- ✓ Although not a specific goal in the FY 2006 strategic Plan, the following was accomplished. A *Guide for Developing and Implementing a Program Outcomes Assessment Plan* was developed and posted on the college website. Using this guide as a framework, six programs developed student learning outcomes associated with major program objectives, and also began considering methods for assessing these outcomes. Six other programs and the English Department made significant progress towards articulating their learning outcomes – work which will continue during the next academic year. Plans have also been made to work with close to 20 additional programs in 2006-07 to develop student learning outcomes.

Goal:**Student Goal Achievement-**

NECC will empower students to discover, articulate and achieve their goals.

Accomplishments:

- ✓ The Mentoring Program was expanded and the program serviced 913 students, more than twice the goal.
- ✓ Level 3 & 4 ESL students were recruited into the Student Leadership Program
- ✓ Created the College Retention Committee to oversee student retention projects
- ✓ Established Student Social Services departments on the Lawrence and Haverhill Campuses.

Goal:**Student Contribution to the Larger World**

NECC will foster student participation in and contribution the larger world.

Accomplishments:

- ✓ Lawrence Community Outreach was increased by offering Prometheus and the White Fund Enlightenment Series.
- ✓ Five National Coalition Building (NCBI) Events were held to address cultural diversity.
- ✓ The Essex County Jail partnership was continued.
- ✓ The Disney Keys to Excellence Workshop was offered in response to community needs.
- ✓ Town employees from Andover received credit programs