

DIVISION: Research & Planning	FISCAL YEAR: 2007
Department 1: Research & Planning Department 2:	NECC STRATEGIC THEME: Accountable College, Caring College, Student Goal Achievement NECC Key Performance Indicator: 1,2 3, 4, 5, 6, 7, 8, 9 and 10
Note: there may be no "Department 1 or 2"	

<u>Strategic Initiative</u>	<u>Indicator (the specific)</u>	<u>Baseline</u>	<u>Outcome Measure / Target</u>	<u>Results</u>
Make student success the central theme in all research and planning projects and faculty/staff participation a key goal.	Increase the participation of the college community in the research process.	Approximately 30% of the full-time faculty have worked with the Office of I R & P.	Increase faculty participation with I R & P to 40%	Achieved, just over 40% of the full-time faculty worked with the office this past year.
	Work to make the FY2008 – 2010 Strategic Plan a success.	The college has chosen Appreciative Inquiry (A.I) as a tool assist in the development of its new three year plan. The college must now form a steering committee and proceed with creation of a plan with significant internal and external input.	Produce a written strategic plan with significant internal and external input that is supported by research and supported by the college community that will guide NECC for the next three years.	Achieved, the plan will be finalized this Fall.
	Involve the college community in the work of the Institutional Effectiveness Committee.	Working teams exist for 5 of the 10 KPI's.	Have teams in place that will work to improve student success by addressing each of the ten KPI's.	In process, this goal will be achieved during this up coming Fall semester.
Expand the use of the Research & Planning WEB site.		New Initiative	Redesign the site to attract more users and increase the number of reports/tools from 20 to 30 per year.	The site was completely redesigned and more than 40 reports and tools were produced.

KPI's: 1 - Academic Performance in the Core areas of Reading, Writing & Mathematics, 2 - Degree & Certificate Completion, 3 - English Composition I Course Completion Rate, 4 - Math & Science Course Completion Rate, 5 - Overall Retention Rate, 6 - State of the Art Customer Friendly Administrative Systems, 7 - Program Review & Development, 8 - Diversity of Staff, 9 - Student Financial Aid and 10 - Student Satisfaction with College Services.