

# Program Review Year 2010 – 2011

## Name of Program:

Associate in Science Degree in Business  
Management: Healthcare Practice Management  
Option

### Program Review Team Members

#### Name

#### Title

Kathleen Welch Hudson

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DATE: March 2011

## SECTION SIX: SUMMARY

### I. CONCLUSIONS: PROGRAM STRENGTHS AND WEAKNESSES

A. List and describe the program's major strengths, based on information obtained in the Program Review. Cite evidence for each identified strength.

AREA OF STRENGTH	EVIDENCE
<p><b>Faculty:</b> Highly qualified faculty dedicated to maintaining excellence in this program</p>	<p>Section FOUR: I question D</p>
<p><b>Curriculum:</b> Curriculum is sequentially offered to ensure student success</p>	<p>Section THREE:I question B</p>
<p><b>Diversity:</b> The Healthcare Management program represents the ethnic diversity of the community we are located in</p>	<p>Section TWO: I. question C.</p>

B. List and describe the program's weaknesses or areas in which improvement is desirable, based on information obtained in the Program Review. Cite evidence for each identified weakness or area for improvement.

WEAKNESS OR AREA FOR IMPROVEMENT	EVIDENCE
<p>Develop an advisory board for this program.</p>	<p>Section FOUR: VI .B</p>
<p>Need for full time faculty member dedicated to this program</p>	<p>Section FOUR: I C</p>
<p>Inadequate follow up of program graduates</p>	<p>Section ONE: IV C</p>

## II. ACTION PLAN

**For each identified weakness or area in which improvement is desirable, submit an Action Plan.** (When designing the Action Plan, a suggested plan would include the elements of Process Management using a Plan-Do-Study-Act (PDSA) cycle.) (Note: Add as many of the following tables as necessary.)

Problem	Improvement Activity	Person Responsible	Date of Activity	Findings
Develop an advisory board for this program	Work with Dean, faculty and community to build Advisory Board Committee	Department Chair	Fall 2011	
Analysis:				

Problem	Improvement Activity	Person Responsible	Date of Activity	Findings
Need for full time faculty member dedicated to this program	Request for Full Time Faculty Member	Department Chair Dean, Division of health Professions	Spring 2012	
Analysis:				

Problem	Improvement Activity	Person Responsible	Date of Activity	Findings
Inadequate follow up of program graduates	Survey of program graduates	Department Chair	Fall 2011	
Analysis:				