

Integrated Student Experience (ISE) Implementation Alliance
June 12, 2019 Meeting
10:30-11:30 AM TC103A/LC301

MINUTES

Present: Budzyna, Callahan, Farrell, Giampa, Haskell, Hearn, Heineman, Iola, Hudson, Knoepfler, Kortz, MacKenna-Rice; McDermot, Portanova, Rogers, J. Sullivan, Wares

1. Team Updates:

- Advising Reform: update on professional advisers hiring process for Academic Centers
 - positions for two professional advisors for Academic Centers approved, about to be posted
 - search committee will be formed; final interviews with Bill
 - we want advisers with extreme flexibility and bought into the model we have created

- Academic Centers: review spring semester activities/accomplishments
 - Business Center provided a detailed report: financial aid presence, presentations a priority!
 - if you sought admin help in centers, check in w/Sharon on budget and start hiring process
 - Health Center is getting set up; working with IT on technology; open second week of July?
 - STEM: blitz events for registration in spring: not a bad start; open all summer long
 - LA: stable compared to fall; more class visits; students coming in to study, see faculty; large scale events is a focus for fall; expanding hours; registration events not as successful
 - PS: several events; lots of advising; CJ/ECE/DS/HS doing advising; good place to do surveys
 - EAB Navigate team can use blurbs from Centers on website for Navigate language

- Pathways: EAB updates
 - Audrey Ellis will join team; Navigate expert but also expert at assessing processes
 - process of creating elective categories in Navigate; prerequisite to putting maps in
 - Carolyn, Stephanie, Sue Shain, and Bill doing some "simple" programs
 - and then will meet soon to go over some NON-simple ones: electives, Core Academic
 - Skill issues are challenges
 - new students now using; faculty training coming

- Student Success Hub: L100 plans, New Student Roadmap updates
 - L100 plans shaping up: pushing for services offered to be aligned with new student roadmap
 - staffing: faculty (Academic Prep), navigators; L127 available for virtual job shadow
 - Exploratory Center: new furniture, vibe
 - Roadmap update: subgroups meeting; working on proposals related to implementing their steps; next round of meetings involve cross group conversations: avoid overlap
 - need to be realistic about what is possible with current resources/personnel

2. Other Issues:

- next meeting: July 10th at 10:30 am; data focus
 - Kelly Saretsky will join us to share ideas for a dashboard of metrics for tracking student progress; we can also discuss ISE survey