

Integrated Student Experience (ISE) Implementation Alliance
May 24, 2018 Meeting
9:30-10:30 AM C204 Center for Professional Development

Minutes

Attendees: Knoepfler, Giampa, Farrell, Zubrow, Rogers, Ciampi, Hudson, Callahan, Budzyna, Holden-Gouveia, Hearn, Heineman, Portanova, Sullivan, Young

1. Welcome to New Members and Background

Thanks for the hard work done so far in this team and welcome new members
The Alliance was formed in January as a team to get ISE things done
as opposed to the larger ISE Goal Team which is an oversight, final decision making body
We seek greater student success through increased student sense of belonging, more academic structure, integration of support services
Oversimplifying but basically four strategies: Pathways, Student Success Hub (SSH), Meta Major Centers (MMCs), Advising Reform
plus Mike Hearn is leading the effort to develop metrics for each strategy and goal

2. Discussion about Meeting Format and Process

So far, we have tended to have a topic of focus, updates, other business (fills up the hour!)
Subgroups for Student Success Hub, Pathways, Meta Major Centers exist
we will also form one for advising this summer
Research on teams suggests more than 10 members make it hard to get things done
but we need balanced representation and this plan is MASSIVE w/many stakeholders
probably need to rely MORE on subgroups for advancing work in the future
this group's job is coordination across the four strategies

3. Updates from the Teams

Center for Student Success see attachment
over 500 responses to student survey: some data available (see attachment)
EAB enrollment pain point audit: analyzing results; web and program audit coming
retreat planned for June 20
orientation implementation: Tia and Ari to lead team; need faculty (need specific dates/times for faculty participation)
work proceeding on how to ease transition for students from Success Hub to MMCs
building a fall workshop schedule for faculty by mid-July
EAB Navigate kick off call coming soon
space planning update (see attachment)

Advising Reform

dedicate full meeting of this group to advising in a month
faculty ability to actually register students for classes in the system could be key to solving capacity/sustainability problems with advising in the MMCs
new associate director of advising will be announced shortly
Grace is moving to Spurk to be better able to oversee ALL advising operations at NECC
an Advising Council will be formed to oversee academic advising practice
in students' first semester advising mainly by professional advisor and AP faculty

training professional advisors to help faculty with advising in MMCS, especially transfer
developing resource guide for each MMC
new faculty training will involve more shadowing time in the MMCs

Meta Major Centers

would new leaders like a chance to do some professional development/team building late
in summer or early fall? Please let Bill know
faculty MMC leaders will meet with MMC transitions group
final FY19 budget and space movement schedule will be clearer in next few weeks
in the meantime, MMCs can draw up lists of needs if they haven't already
there WILL be resources for new furniture and technology in MMCs and SSH
and we will use existing surplus materials as well; DCE desks/computers are an option
guidance on what Tutor Trak data to collect will be forthcoming; Ingrid will help out

Curriculum Pathways

what are actual plans to use pathway maps this fall and what is final deadline to create?
Grace: maybe pilot it a bit with just a few programs?
Tina: valuable for new, undecided students in making decisions about a meta major
and the real deadline for usage is November not September
Deirdre: faculty work involved is doable and a tool like this is valuable
Amy: valuable tool and it has symbolic importance as well
Trish: it's important to test with intended audience
Bill will ask the template team to try to finish the document as soon as possible
he will alert chairs/coordinators to final Sept 30 deadline to complete ALL associate
degree and certificate program pathway maps and opportunity to do summer work

4. Other Issues

Next meeting focus: MMC participation in CSS activities (Exploratory Major, Advising, Career,
Data: Do MMC leaders want Zogotech training? If so, tell Bill)
Faculty supervisors will help leaders with creating email distribution lists for each MMC