

Integrated Student Experience (ISE) Implementation Alliance
November 13, 2018 Meeting
3-4 PM C204 Center for Professional Development

MINUTES

Attendees: Budzyna, Ciampi, Giampa, Heineman, Holden-Gouveia, Iola, Knoepfler, Rogers, K. Sullivan, Wheaton, Zubrow

1. Student Success Hub Representation on the Alliance

- We agreed to invite Michelle Sunday, Stephanie Wares/Lawrence advisor, Kirsten Kortz, Donna Bertolino to join us
- The group discussed the effectiveness of our meetings and decided for now to keep the structure of one hour every other week
 - we DID decide to just try to do two updates each meeting, instead of all four
 - and we will explore the possibility of Lawrence simulcast, call-ins etc.
 - after new folks are invited, Bill's office will organize meeting times for spring

2. Lawrence ISE Updates

- Estimates for the Library (HVAC, plumbing, etc.) came back much higher than expected
- means we can't pursue that work next spring and summer; which means no shared Academic Center space in current Library space can be created then either
 - three faculty leads involved indicated they would rather wait for that space (for the Library project to happen) rather than seek a different space now
 - we WILL still seek some kind of office space for them next year in Dimitry
- Still hope to pursue Hub work in Dimitry in spring and summer; will know soon

3. Updates from the Teams

Curriculum Pathways

- Multiple problems with most pathways that were created with info fed from the catalog
 - instructions for a review and correction process have been sent out
- Liberal Arts pathways created manually are available; faculty/advisors using them
- Liberal Arts Coordinators met with Bill to discuss discrepancies between their pathways and program requirements found in catalog
 - keeping them different (and manual) for now

Academic Centers

- Centers are busy with a variety of activities, with big focus on registration right now
 - this includes work outside of the centers, in computers labs and classes
- List of Centers' services now available and distributed
- We discussed ongoing communication issues between Centers and the Hub
 - hope that new members of the Alliance will help with this

Student Success Hub

- Bill reported we will probably be pulling folks together on the 14th of December to reinvigorate work of the Hub
- Mini-Hub at LRW is doing a raffle to encourage students to get registered

Advising Reform

- We discussed advising and registration challenges as this stage of the ISE
 - these flow from changing long standing practices (which differed between the

- faculty and professional advisors), and being in the midst of the transition instead of the stability of the past or improvement we foresee the future
- In the meantime, we need to figure out how to best muddle through issues like handling major changes, and avoiding sending students back and forth between the Centers/Hub
- We discussed the pros and cons of permanently basing a professional advisor in each Center; the pilot the Center for Business and Accounting is doing now with advising may shed some light on whether to pursue that idea

4. Other Issues

- Please send Bill any ISE News updates **THIS WEEK**
- Bill described separate meetings he had with Nathan Gilbert and Ron Taber (and others):
 - a new version/approach to broadcast emails may help with our scheduling conflict issue
 - Bill asked Kelly to invite Nathan to a future Center leads meeting to discuss
 - Marketing is developing templates for most kinds of communication that Centers or academic programs might need that will hopefully give staff/faculty some more input AND make the process go faster (these will be shared electronically for feedback soon)
 - Bill also discussed with Ron more faculty control of program websites; Marketing wants to keep external facing program sites uniform to allow for easy comparison by prospective students
 - may be an opportunity for faculty control over internal sites connected to the new sites for the Academic Centers: Bill will organize a meeting involving Center leads, Kelly, Ron, and himself early in the spring semester