

Integrated Student Experience (ISE) Implementation Alliance
January 17, 2019 Meeting
10-11 AM SC106

Minutes

Present: Bertolino, Ciampi, Farrell, Favara, Giampa, Heineman, Holden-Gouveia, Hudson, Kortz, Knoepfler, Portanova, Rogers, J. Sullivan, Sunday, Wares, Wheaton, Young

1. ISE in Lawrence Update

- under DCAMM auspices Hub project unaffordable this year; hopefully for 2020
- so instead: a mini-Hub in L146, Health Center in El Hefni classroom, maybe STEM Center
- tutoring/coaching will occupy some of the space in the L200 area

2. Academic Center Info Cards; Fall highlights documents

- Judi provided an example of a two-sided half-sheet info card on Academic Centers
- not meant to be prescriptive: other centers could customize; use different colors? Please work to finalize cards for each center by February 11th; work with Michelle to implement; consider QR codes and other ways to make this more virtual in the future
- Business Center did a great update document for last semester activities; other Centers are encouraged to provide updates too

EAB: in next few days please send us ideas for 3-5 most vital questions to ask students when they arrive at NECC (and each new semester) that we can ACT on

EAB power user training for trainers/coaches: need two faculty per Academic Center plus Academic Prep; please pass the word; more formal invitation will go out soon

3. Updates from the Teams

Student Success Hub: Mini-Summit update

- big crowd, good interest/energy; lots of talk on SSH new student pathway (mandatory), communications and organization for the Hub
- 3 activities for this spring: Behrakis space for students, Dimitry mini-hub; mandatory pathway; plus more cross unit opportunities to talk and reflect
- moves in Behrakis are almost completed
- Academic Prep role in Hub evolving: connection to Navigators; C300 will house a center for helping students transition to the Academic Centers; holding a welcome lunch for Exploratory students on convocation day
- reflections on pilots/activities from the fall will help inform Hub future activities

Follow Up on:

- best ways we can provide Academic Centers/faculty basic info on Bursar, Financial Aid
- right before advising period info will be provided to Centers: Alexis will reach out to each Center lead to find out best way to do this; timeline/quick hits are ideas
- draft language to provide front line SSH staff on students w/faculty advisor seeking help
- Michelle/Kirsten/Stephanie will take a shot at drafting some rules/basic choices we could provide front line staff to guide a student in this situation and they will bring back to the group

Advising Reform: Update on Course Registration Pilot

- Grace: one week priority registration for students approaching end of their program, dislocated workers, vets/service persons, athletes; update: this is 1100 students!
- math policy changing to accommodate this
- summer/fall registration: priority starts Monday after spring break; then open to all; we will try this pilot for a year to learn what we can about a bigger reform
- we will be assigning some students to the Business Center instead of individual faculty this spring for advising; also doing registration activities in Lawrence
- new faculty learning advising will shadow in Centers not in CPAC
- do we need to provide incentives to this population to do priority registration?
- the enrollment dashboard team could take up as a project the issue of summer financial aid during summer/fall registration period

4. Other Issues

Next meeting: discuss ATD Coaches report/AALT Retreat notes on ISE next steps

- Please read materials and come prepared to talk!