

ACTIONS AND RESOURCES FOR RESOLVING STUDENT ISSUES

CRISIS INTERVENTION/IMMEDIATE ISSUES

IMMINENT DANGER

If a student displays violent behavior toward self or others, or has a medical emergency, or is in the process of attempting suicide

CALL 911, then call Security, Haverhill: x2222; Lawrence: Franklin Street x7499; Amesbury Street, x7699; Riverwalk, x1299

SIGNS OF SERIOUS DISTRESS

If a student is exhibiting verbal or behavioral signs of serious distress

CALL SECURITY: Haverhill, x2222; Lawrence: Franklin Street, x7499; Amesbury Street, x7699; Riverwalk, x1299

REPORTING ABUSE

If you are given information that a child, elder, or person with a disability is being abused you are required by law to report the abuse.

CONTACT: CHILD: call Department of Children and Families, Lawrence, 978-557-2500 or Haverhill, 978-469-8800; ELDER: call the 24 hour hotline to report elder abuse, 800-922-2275; DISABLED: call the disabled persons protection commission, 800-426-9009 V/TTY. DOMESTIC VIOLENCE: If a student reports that they are a victim of domestic violence by a partner, contact Stephanie Wares, academic advisor/community referral, 978-556-3412, swares@necc.mass.edu; Lawrence: Jeidy Urena, enrollment/community outreach counselor, 978-738-7411, jurena@necc.mass.edu. ADDITIONAL RESOURCE: 24 hour mental health crisis line, Haverhill, 800-281-3223; Lawrence, 978-620-1250

SOCIAL SUPPORT AND DISCIPLINE ISSUES

SOCIAL SERVICES NEEDS

If a student is experiencing outside challenges that impede academic progress, and needs referral to appropriate community resource (and is NOT in immediate difficulty)

CONTACT: Haverhill: Stephanie Wares, academic advisor/community referral, 978-556-3412, swares@necc.mass.edu; Lawrence: Jeidy Urena, enrollment/community outreach counselor, 978-738-7411, jurena@necc.mass.edu

CONCERN FOR STUDENT WELFARE

Student displays change of behavior

CONTACT: The Care and Concern Outreach Team, Haverhill: Nita Lamborghini, associate dean of student life, 978-556-3818, nlamborghini@necc.mass.edu, D105; Lawrence: Dawna Perez, associate dean of access and community building, 978-738-7605, dperez@necc.mass.edu, L115

DISCIPLINE ISSUES/ CODE OF CONDUCT ISSUES

If there is a discipline issue with a student or a student violates the NECC Code of Conduct

CONTACT: Nita Lamborghini, code of conduct officer, 978-556-3818, nlamborghini@necc.mass.edu, D105; Dawna Perez, assistant code of conduct officer, 978-738-7605, dperez@necc.mass.edu, L115

ACADEMIC ISSUES

DISABILITY SERVICES/ LEARNING ACCOMMODATIONS

If a student needs services or support for a documented learning, psychiatric, developmental, or other disability

CONTACT: Learning Accommodations, 978-556-3654, SC111; Susan Martin, interim director, Sue Cunningham, associate director, or Cheryl Wilson, disability services specialist

ACADEMIC GRIEVANCES

If a student has an academic grievance

CONTACT: Haverhill: Nita Lamborghini, student grievance officer, 978-556-3818, nlamborghini@necc.mass.edu, D105; Lawrence: Dawna Perez, student grievance officer, 978-738-7605, dperez@necc.mass.edu, L115